

20 – 21 September 2017 | InterContinental Grand Stanford Hong Kong

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Dear Colleague,

We are excited to announce that Fleming, is launching the Automation & Robotics Summit Asia, With Hong Kong having the highest demand for RPA solutions in Asia and also automation being the second most important strategic priority, this platform provides you with an end-to-end knowledge about RPA strategy and its implementation. Join us, as we bring together 100+ attendees at this high-level event with the stellar line up of 20+ speakers and panelists over two days to inspire you on the region's trending topics:

- Defining where to start when you're considering an RPA strategy
- Assessing the challenges in implementing RPA
- Leveraging Process Intelligence to understand and improve processes
- Understanding how to choose the right RPA solution for your organization

And much more this September... I look forward to welcoming you in Hong Kong!



Soumeelee Bose Senior Conference Producer **Fleming**

Benefits Of Attending Key Takeaways

- ✓ The only event in Hong Kong on Robotics and Process Automation
- ✓ Interactive roundtables which talk about the most pressing challenges with regards to RPA
- Get all your answers related to RPA and learn how to make your own RPA business case
- ✓ RPA success stories and project showcase - learn from the early adopters
- ✓ Intensive networking sessions and interactive presentations from international speakers

- ✓ Introduce RPA to your organization
- ✓ Figure out how to legitimize the business case for RPA
- ✓ Learn how to implement RPA as a key enabler of your business operations, highlighting the complexities of process re-engineering
- ✓ Learn about insightful reconciliation between robots, human operators and machine learning
- ✓ Learn how banking technology centers train talent and manage the robots internally to reduce monotonous manual tasks

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Speaker Panel



Dominic Wu The Bank of New York MellonManaging Director & Senior Risk Manager



Benedict Ang Fintech SIG Hong KongCommittee Member



Tilak Banerj ee Dell EMCDirector Global Business Services



Andy Gillard EYAsia-Pacific Financial Services Digital Operations Leader



Julen C. Mohanty JP Morgan Chase Vice President



Prashant Bivalkar
Process Robotics & Service
Optimization Lead-Hosting Services,
Credit Suisse
VP-Automation



Dato' Arif siddiqui Standard Chartered Bank Chief Information Officer



Charles D'HAUSSY Invest HK Head of Fintech



Sebastian Zeiss Deutsche Telekom Technical ServicesVP Automation & Department Development



Vartul Mittal
Business Process Re-Engineering &
Robotics Process Automation
Independent Global Productivity Director



Ritesh Sarda Sun Life Financial CIO



Kulpreet Singh UiPathManaging Director - EMEA and APAC



Veronica Fung Société Générale Chief of Staff, Operations APAC



Anthony Woo Bauhinia Creek Ventures Chief Strategy Officer



Naveen Khanna Bank of America Merrill Lynch Chief Operating Officer Rates & Currencies Trading, Global Markets

tel: 91 20 6607 1602



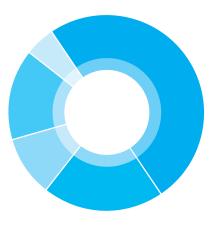
Ken Lee AXAHead of Delivery - Digital & Automation,
Business Transformation Office



Matt Crockett
Crown Worldwide Group
Director Client Services Finance &
Technology

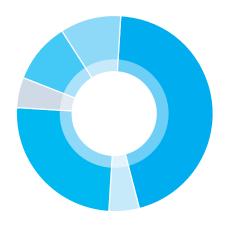
Who Will You Meet?

By Industry:



- 50% Banking
- 20% Financial Services
- 15% Telco
- 10% Insurance
- 5% Healthcare

By Job Title/Departments:



- 10% Chief Strategy Officer
- 10% Chief Information Officer
- 5% Chief Technical Officer
- 25% Chief Operating Officer
- 5% Chief Innovation Officer
- 45% Head/Director of development, automation, core banking, performance improvement, shared services, IT, business transformation, BPO, lean, process excellence, enterprise architecture, innovation, digital, CFO, CHRO

Key Topics

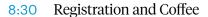
- ✓ Defining where to start when you're considering an RPA strategy
- ✓ Leveraging Process Intelligence to understand and improve processes
- Creating a Digital Workforce with Robotics and Process Automation

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- ✓ RPA roadmap for the future is it the start or the end?
- ✓ Implementing RPA in an effective and efficient way to maximize impact

DAY 1

20th September 2017



8:55



Reserved for Workfusion

The RPA Checklist

9:00 Applying Robotics in Banking and Risk Management

- · Evolution of Robotics in the banking industry
- · Application in the financial services
- Application in the financial and non-financial risk management

Opening remarks from the conference chairman

· Risk and opportunities

Dominic Wu, Bank of New York Mellon *Managing Director & Senior Risk Manager*

9:30 Defining where to start when you're considering an RPA strategy

- Educating leadership and stakeholders
- Enabling cross-functional collaboration
- Developing an implementation project

Reserved for Automation Anywhere

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10:00 Morning Coffee and Networking

10:30 **Spotlight Session:**

Process selection: Identifying the process and deciding between end-to-end processes vs a part of a process to automate through Robotics

- Assessing your processes based on complexity, applications involved, technology and other feasibility parameters
- Setting up the Robotic Centre of Excellence is there an ideal Governance Model?
- Post RPA implementation: Monitoring and tracking the performance of your bots

Tilak Banerjee, Dell EMC

Director Global Business Services

11:30 Assessing RPA missteps to avoid failures in the long run

- The right selection of automation use cases
- Integration of RPA with an organization's ecosystem
- Is the automation compliant with Audit and Compliance mandates?

Prashant Bivalkar, Credit Suisse, Process
Robotics & Service Optimization Lead-Hosting
Services, VP-Automation

12:00 Networking Luncheon

13:00 Robotic Process Automation - A Challenge & An Opportunity.

what's RPA & What's not RPA

- How to find the best process for RPA.
- How to make an effective business case for funding.
- Detailed plan & Best practices for Implementing RPA.
- Live cases of RPA implementation of a bank (including before & after)

Julen C. Mohanty, JP Morgan Chase Vice President



13:30 PANEL DISCUSSION:



Understanding how RPA has helped FICC in pricing and risk management

Globalization of commercial markets, increased scrutiny by market regulators, rising costs, and increasing competition require capital markets firms to hunt for new means to augment revenue, slash costs, and accelerate profits. The need to drive efficiency in operations and reduction in costs well beyond the ability of humans

Moderator:

Julen C. Mohanty, JP Morgan Chase

Vice President

Panelist:

Naveen Khanna, Bank of America Merrill Lynch, Global Markets, Chief Operating Officer Rates & Currencies Trading

14:10 Incorporating change management strategy as a part of RPA

- Designing an effective change management strategy
- Seamless communication and hand off between stakeholders to incorporate changes without affecting execution
- Identifying the places and areas that could be impacted by change

Andy Gillard, EY, Asia-Pacific Financial Services Digital Operations Leader

14:40 Coffee and Networking



15:10 **UiPath - Future of RPA**

Kulpreet Singh, UiPath, Managing Director - EMEA and APAC

15:30 ROUNDTABLE SESSION:



This is an interactive session for attendees where they would have an opportunity to interact with RPA leaders about their most pressing challenges with regards to Process Automation. Each session would last for 45 minutes and attendees have the choice between any two sessions.

Table A:

Implementing RPA - an insider's view

- Examining current business model for automation feasibility
- Identifying the processes best suited for RPA
- Ensuring appropriate selection of a solution to meet desired results

Table B:

Key ingredients for life insurers to unleash the potential of Robotic Process Automation

- · Defining the roadmap
- · Identifying the right process
- Planning your talent impact

Table C:

Understanding the process: preparing your organization for RPA implementation (banks only)

- · Analyzing which process is the right fit for RPA
- Gaining understanding of when to automate and what to automate
- Process re-engineering as a key enabler

Table D:

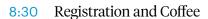
RPA Journey Vs Intelligent Automation Journey

16:30 Closing Remarks by Conference Chairman

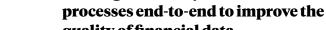
17:00 End of Day 1 Conference

DAY 2

21st September 2017



8:55



quality of financial data

11:00 Binding internal systems and RPA

- Combining BPM and RPA for complete process automation
- · Working hand-in-hand with governance and control frameworks for sustainable effects

Charles D'HAUSSY.Invest HK. Head of Fintech

Opening remarks from the conference chairman

Harnessing the true potential of **RPA** applications

9:00 Leveraging process intelligence to understand and improve processes

- Identifying trends and patterns in your processes
- Obtaining the data you need to optimize and adjust your processes
- Gaining valuable insight into how a process is executing

Veronica Fung, Operations APAC

Société Générale, Chief of Staff

11:30 **PANEL DISCUSSION:**

Looking closely into the factors shaping the future of RPA

- · Process-centricity as priority
- Integration of RPA and digital technologies & other software products
- RPA as a new frontier in enhancing customer experience

Panelist:

Ken Lee, AXA, Head of Delivery Digital & Automation, Business Transformation Office

Veronica Fung, Operations APAC Société Générale, Chief of Staff

Harmonizing deep learning and cognitive 9:30 abilities with RPA to drive better value for your business

- Integrating intelligent decision making using big data and analytics
- · Amalgamation of Machine learning, advanced analytics and RPA
- · Natural-language generation to build a completely virtual workforce

10:00 Learning how to build your rapid **Minimum Viable Product(MVP)**

- Understanding how MVP can bring in rapid
- · Building momentum and capturing value
- Rapid MVP as a gateway for a deeper program

Dato' Arif Siddiqui, Standard Chartered Bank

Chief Information Officer

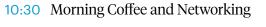
12:00 RPA Project Showcase: Six best practices of delivering value throughout the automation journey

- Prioritizing best suited RPA Cases
- Determining realistic ROI expectations
- Enabling collaboration between the business and IT

Anthony Woo, Bauhinia Creek Ventures

Chief Strategy Officer

13:00 Networking Luncheon





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21st September 2017

14:00 Analyzing how RPA program can deliver value for insurance operations

- Understanding the insurance process automation spectrum
- Laying foundations for an effective automation program
- Overcoming the complexities for end-to-end value chain implementation

Ritesh Sarda, Sun Life Financial, C/O

14:30 Creating a digital workforce with robotics and process automation

- Refocusing on your human workforce It's about people and not about bots
- Training and operational management of a robot
- · Changing skill sets of personnel

Benedict Ang, Fintech SIG Hong Kong

Committee Member

15:00 Coffee and Networking

15:30 **ROUNDTABLE SESSION:**

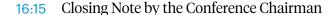
This is an interactive session for attendees where they would have the opportunity to interact with these roundtable leaders talking about their most pressing challenges with regards to Process Automation. Each session would last for 45 minutes and attendees have the choice between any one session.

Table A:

- Nuts and bolts: Basics of enterprise automation using RPA
- · A beginners guide to RPA
- What to do if you are planning to implement RPA in the future
- Why do you want to do RPA?

Table B:

- How to shift from traditional automation to Robotics and Process automation
- Product specific work flows Low cost, low complexity, highly agile tools RPA journey Vs BPA Journey





Speaker Profile:

Dominic Wu, Bank of New York Mellon

Managing Director & Senior Risk Manager

Dominic Wu is the Managing Director and Senior Risk Manager with BNY Mellon for APAC. Dominic having 20+ years of experience in banking, securities, assets management and consultancy. Dominic is a qualified accountant, fraud examiner and professional risk manager and did his MBA from University of Hull, UK. He is sought out speaker in risk management and provides training to the regulators, universities, financial institutions and professional bodies. He is currently a member of Hong Kong Chapter of the Institute of Operational Risk (IOR) and Asia Financial Risk Think

Dato' Arif Siddiqui, Standard Chartered Bank

Chief Information Officer

Dato' Arif was the Head of System Development and IT support at the Standard Chartered Bank in Pakistan where he first joined SCB in 1990. He assumed the role of Head of Technology in 1999. Dato' moved from Pakistan to Malaysia in 2005 and joined Scope International Malaysia, Standard Chartered's Global Shared Services Centre in Kuala Lumpur as the Head of International Software Centre Malaysia (ISCM) and was appointed as the CEO in 2008. Under his leadership, Scope International provides a wide range of services to the Standard Chartered Bank in more than 70 countries. Scope's services include software and systems development, wholesale and consumer banking operations, contact centre, information technology and helpdesk services. Scope's software division, International Software Centre Malaysia (ISCM) houses the largest software development centre in Malaysia, During his tenure as the Scope CEO, Dato' Arif was also appointed as the CIO of SCB Malaysia. In 2012, Dato' moved from Scope and double-hat the role of group CIO Islamic Banking on top of the country CIO role. As CIO of Standard Chartered Bank Malaysia, Dato' Arif oversees the full spectrum of Technology and Operations and is responsible for systems development, technology support and banking operations for the Bank's retail and corporate banking businesses in Malaysia

Anthony Woo, Bauhinia Creek Ventures

Chief Strategy Officer

Anthony is currently the Chief Strategy Officer of Bauhinia Creek Ventures, Researcher at the Harvard Business School (HBS) Asia-Pacific Research Center, and General Partner, Executive & Investment Committee Member, Mentor and Entrepreneur in Residence at the Xi'an Jiaotong-Liverpool University. As an advisor of the Harvard Innovation Lab (iLab), Anthony is part of multiple startups in Greater China. Anthony used to be an investment banker at Morgan Stanley, primarily focusing on Hong Kong corporates. Prior to that, he spent several years at J.P. Morgan in portfolio management, equity derivatives and investment strategy in San Francisco, London and New York. In New York, Anthony reported directly to the global Chief Investment Officer (CIO) and Chief Economist of J.P. Morgan Private Wealth Management managing over US\$ 249 billion of client assets.

Charles D'HAUSSY, Invest HK

Head of Fintech

Charles d'Haussy is Head of FinTech at Invest Hong Kong (InvestHK), the department of the Hong Kong SAR Government responsible for Foreign Direct Investment. In 2016, InvestHK has set up a Fintech team to attract top innovative Fintech companies, entrepreneurs, investors, accelerators, R&D institutions from Mainland and overseas to supporting businesses to set up and expand in Hong Kong. The Fintech team has dedicated correspondents in Hong Kong, London and Silicon Valley. They provide practical support and assistance on setting up offices, facilitating visa and banks accounts, regulators introductions, networking opportunities, guidance in government grants and funding.Mr d'Haussy has 13 years' experience in Hong Kong private sector, having setup his company and holding a number of management roles. Before joining InvestHK, Charles was head of sales and business development with a leading Hong Kong online broker and robo-adviser.Mr d'Haussy held SFC licenses 1 & 4, studied in France at Rennes International Business school, as well as Sun Yat Sen University in Guangzhou, China.

Veronica Fung, Operations APAC

Société Générale, Chief of Staff

Veronica FUNG is currently the Chief of Staff of Operations in APAC at Société Générale since 2016. She is leading the Continuous Improvement team in Asia and driving innovation initiatives for the department. From 2013-2016, she was a project manager at BNP Paribas responsible for executing the cost-cutting and change management strategy in APAC across multiple countries. Veronica has extensive knowledge in banking operations, which she worked at Client Service operations with BNP Paribas, and Client Onboarding, KYC & Referential Data management with Bank of America in Hong Kong and Singapore. Outside work, Veronica has active participation in Fintech community in Hong Kong. She is keen to promote women participation in Fintech and Tech industry and has been an active volunteer on topics related to financial inclusion. Veronica holds a bachelor degree of business administration at Hong Kong University of Science and Technology.

Andy Gillard, EY

Asia-Pacific Financial Services Digital Operations Leader

Andy leads EY's Financial Services Digital Operations practice across Banking & Capital Markets, Insurance and Wealth & Asset Management for Asia Pacific. He also represents the region on EY's global Financial Services automation leadership team. Andy is directly involved with a number of large FSIs in the region on scale automation initiatives, including CBA, covering technology implementation, workforce impacts, and risk and control considerations. He is also engaged with a number of governments in the region on the impact of innovation on macroeconomic policy. Prior to joining EY in late-2014, Andy held a number of global operational leadership roles with Barclays bank, based out of the UK.

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Speaker Profile:

Naveen Khanna

Bank of America Merrill Lynch

Chief Operating Officer Rates & Currencies Trading, Global Markets

Naveen Khanna is the Chief Operating Officer for Asia Pacific Rates & Currencies Trading at Bank of America Merrill Lynch, based in Hong Kong. For Bank of America Merrill Lynch, Naveen is responsible for the management of interest rates, currencies, securities, options and exotic products in the Asia Pacific region - China, Hong Kong, India, Indonesia, Korea, Malaysia, Philippines, Singapore, Taiwan and Thailand. Prior to joining Bank of America in 2006, he worked at HSBC in Hong Kong and in India. Naveen holds a MBA from the Indian Institute of Management (Lucknow) as well as CFA and FRM certifications

Ritesh Sarda, Sun Life Financial

CIC

Ritesh sarda is the CIO of Sunlife Financials HongKong, leading client focused digital and data analytics programs and a champion of agile methodology. He is a Financial technology professional with experience in leading large technology transformation programs across Asia pacific and North America. He is a Technology evangelist for mobile, big data, cloud computing and service oriented architecture

Tilak Banerjee, Dell EMC

Director Global Business Services

Tilak is a Director with DellEMC, he is responsible for Service Delivery, Customer relationship and other strategic initiatives of the Global Business Services (GBS) team based out of Bangalore. Tilak has more than 18 years of experience in Shared Service supporting industries like Pharma, Telecom, Media, Leasing and High-tech, in a number of senior leadership roles. He is one of the leading and most sought-after speakers in the Shared Service industry and his thought leadership in the areas of Robotic Process automation, Analytics, Process excellence and digital disruption have been recognized and appreciated by international Shared Service forums and practitioners across the globe. Fondly called as the RPA-guru, he believes and propagates that RPA is all about people and planning.

Ken Lee, AXA

Head of Delivery Digital & Automation, Business Transformation Office

A performance driven IT & Digital Specialist that familiar with both agile and waterfall. Digital transformation and data transformation expert. Manage to integrate IT , Mobile solution, Analytic with traditional business, Process Automation to enhance performance and cost efficiency. Interested in producing high quality innovation. Relentless focuses on bring value to wide range of stakeholders. Dedicate in bringing value to the company as if he is running his own business. Experienced in working in APAC culture (China, Singapore, Philippines, Australia and Hong Kong). Experienced in industries including Insurance, Gaming, Online media, Utilities, Engineering, Finance & Realty sectors.

Julen C. Mohanty, JP Morgan Chase

Vice President

Julen has more than 15 years of experience in banking & financial services industry. He has been working in almost all banking areas predominantly for business process re-engineering, process management and transformation projects. He is currently working for JPMorgan Chase as Vice President & regional lead for Strategic Business Engagements. Previously he had worked with Citibank & IBM. He holds a masters degree in business management and is an engineering graduate. He feels robotic process can be a game changers in today's competitive world, where everyone wants to have a edge over competition, But, only if it's visioned and implemented the right way for the right process

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Partners Profile

Lead Partner

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Executive Partner

Automation Anywhere



Automation Anywhere is the global leader in delivering the most advanced, enterprise-grade, cognitive Robotic Process Automation (RPA) platform capable of automating any business process. The platform enables enterprises throughout the world to create digital workforces that manage and scale business processes faster, with near-zero error rates, while dramatically reducing operational costs. We believe that people who have more time to create, think, and discover build great companies. It's why we've dedicated more than a decade to providing the world's best RPA technology to leading financial services, BPO, healthcare, technology, and insurance companies—to name a few—across more than 90 countries

Associate Partners

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Ui Path



UiPath is a leading provider of Robotic Process Automation technology enabling global enterprises to design, deploy and manage a full-fledged robotic workforce that mimics employees in administering rules-based tasks and frees them from the daily routine of rote work. The UiPath RPA computing platform is dedicated to automate business processes. It provides process modelling, change management, deployment management, access control, remote execution and scheduling, execution monitoring, auditing and analytics in full compliance with enterprise security and governance best practices. For more information, please visit: http://www.uipath.com.

Supporting Partner



InvestHong Kong (InvestHK) is the Hong Kong Special Administrative Region (HKSAR) Government Department responsible for Foreign Direct Investment. It has set up a dedicated Fintech team in Hong Kong with correspondents located in London and San Francisco. It aims at attracting top innovative Fintech enterprises, start-up entrepreneurs, investors and other stakeholders from all over the world to Hong Kong and assisting them to establish their presence here

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BankNXT



Established in 2012 and relaunched in 2015, BankNXT has developed a reputation for strong opinions, influential editorial and expert business insight in the world of financial technology and financial services. Its remit is to provide thought leadership to people working in or around fintech. The site is updated regularly with expert insight from some of the world's leading fintech influencers, and it logged more than 525,000 page views in its first year since relaunch. It also has strong social reach, with a 4,500+ subscriber list for its weekly newsletter, and active Twitter and Facebook feeds. It broadcasts its own BankNXT Fintech Podcast, which is available on iTunes and SoundCloud, and was nominated in the Online Media Awards in 2016 in three categories. For more information, please visit Banknxt.com

APAC CIOoutlook



APAC CIOoutlook is a print magazine that aims to provide a platform for CIOs, CTOs and other senior level IT buyers and decision makers along with CXOs of solution providers to share their experiences, wisdom and advice with enterprise IT community of APAC countries. We promote our unique 'learn from our peers approach' in the Asia Pacific region. From enterprise applications to the leading trends in big data, mobile computing, security and the Cloud, APAC CIOoutlook delivers practical, actionable information from senior practitioners in the trenches. We leverage our extensive peer-to-peer network, among leading technology executives, to bring their experience and the best practices to other members of CIO community in Asia Pacific countries. We also identify and profile emerging companies providing cutting edge solutions to enterprises in APAC. For every technology and every industry vertical, our research team has access to and has deep background research done on hundreds of vendors providing solutions in APAC. Published from the hub of technology, Silicon Valley, USA with sales office in Hong Kong and editorial presence in all major APAC countries. APAC CIOoutlook is designed to connect the Enterprise IT community of APAC countries. For more information, Please visit www.apacciooutlook.com

Financial IT



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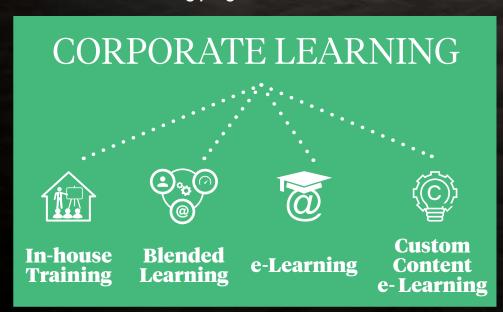
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